WHAT IS PRIOR AUTHORIZATION (PA)?



Member
Receives a prescription
drug from their doctor
that requires PA.

Provider

Notifies member that PA is required & forwards the PA form to Anthem.

Anthem

Receives the PA request via ePA, phone, fax, or email for processing.

CCR/Pharm Tech

Processes phone, fax, or email requests in PAHub & advises of approval or sends to Rph for review.

Member

Receives approval for prescription drug or reasons for denial.



🌟 De

Definition

Prior Authorization (PA) is a basic component of managed care providing a control point for quality of care and cost effectiveness.

One of the strongest Rx utilization management tools we have.





Non-PA Drugs

Most prescriptions get filled right away when a member takes them to the pharmacy.

This is typically applicable to non-specialty drugs that *do not* require a review process.



PA Drugs

However, certain drugs need to be reviewed and approved by the member's health plan before they are covered.

This process is called **Prior Authorization**.

