

Call Voya Travel Assistance When:

- You are 100 miles or more away from home and require medical assistance
- Medical consultation is needed
- Medical evaluation may be necessary
- You experience local language problems
- You require a hospital admission guarantee



In the US, Toll Free: 800.859.2821
Worldwide, Collect: 202.296.8355
Email: ops@europassistance-usa.com
Online Portal:
<https://eservices.europassistance-usa.com/sites/Voya>

Group ID: N1VOY
Activation Code: 140623

If You Need Emergency or Pre-Trip Services...

...use the contact information on the reverse and identify yourself as an eligible participant in the Voya Travel Assistance program.

You will be asked to provide some additional information in order to confirm your eligibility under this program. Once your eligibility has been verified, Voya Travel Assistance will arrange and provide the Emergency Transportation Services previously described.

Please note: Covered services are only eligible for payment through Voya Travel Assistance if Voya Travel Assistance was contacted at the time of service and arranged for the service. If costs are incurred for other services, you are responsible for those costs or reimbursement of those costs if initially paid by Voya Travel Assistance; Voya Travel Assistance will ask for your credit card and debit your account for the required amount.



Voya Travel Assistance

Contact Voya Travel Assistance 24 hours a day, 365 days a year for Pre-Trip Information, Emergency Personal Services, Medical Assistance Services, and Emergency Transportation Services.

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Tri-County Schools Insurance Group



Group Life Coverage

Emergency Travel Assistance Services

Tel Toll Free: (866) 822-5299
 Tel: (530) 822-5299
 Facsimile: (530) 822-5284

Group Life & AD&D

Tri-County Schools Insurance Group, through ReliaStar Life Insurance Company, a member of the Voya Financial® family of companies, offers six levels of life insurance and AD&D coverage. (Please see table.)

The Options are available by employee group and not an individual choice.

Effective November 1, 2004 the rates are as follows:

- ◆ \$10,000 Life—\$1.72 Per employee/per month
- ◆ \$25,000 Life—\$3.90 Per employee/per month
- ◆ \$50,000 Life—\$7.52 Per employee/per month

Effective July 1, 2013 the rates are as follows for these new additional tiers:

- ◆ \$100,000 Life—\$12.25 Per employee/per month
- ◆ \$150,000 Life—\$18.00 Per employee/per month
- ◆ \$200,000 Life—\$23.75 Per employee/per month

Children are covered for Dependent Life from day one until age 26, regardless of marital or full-time student status.

OVER AGE 65 COVERAGE

Upon the attainment of age 65 amounts of Life and AD&D insurance shall be reduced for the employee and dependents. Upon retirement all Group Life insurance benefits shall terminate.

POLICY CONVERSION

Employees terminating coverage and retirees can apply to convert their group life to a private life insurance plan. They have 31-days to apply.

Employees should contact Tri-County Schools Insurance Group at (530) 822-5299 for further information as soon as they are aware of a loss of coverage.

Plan	Life	AD&D	Spouse	Child (Day 1 to Age 26) Yr.
Option I	\$10,000	\$10,000	\$5,000	\$5,000
Option II	\$25,000	\$25,000	\$5,000	\$5,000
Option III	\$50,000	\$50,000	\$5,000	\$5,000
Option IV	\$100,000	\$100,000	\$5,000	\$5,000
Option V	\$150,000	\$150,000	\$5,000	\$5,000
Option VI	\$200,000	\$200,000	\$5,000	\$5,000

Emergency Travel Assistance

ReliaStar Life Insurance Company, a member of the Voya Financial® family of companies, offers Emergency Travel Assistance services through *Voya Travel Assistance*. You have access to a unique emergency medical and personal assistance program while traveling, 24 hours a day, 365 days a year. This service is available to you as a full-time, active employee through your enrollment in Voya Life Insurance program.

Eligible participants have immediate access to doctors, hospitals, pharmacies and certain other services when faced with a medical-related emergency while traveling internationally or domestically more than 100 miles away from home. One simple phone call to the number on your Voya Travel Assistance I.D. card will connect you to:

Pre-Trip Information

- Immunization requirements
- Visa & passport requirements
- Foreign exchange rates
- Embassy/consular referral
- Travel/tourist advisories
- Temperature & weather conditions
- Cultural information

Medical Assistance Services Include:

- Medical referrals for local physicians and dentists
- Medical case monitoring
- Prescription assistance and eyeglass replacement
- Arrangement and payment of emergency medical services (up to \$10,000 with a written guarantee of reimbursement from the eligible participant.)